# 2006 Guide to In-home and Other Support Services





1005 'O' Street, Suite 300 Lincoln, NE 68508-3628

(402) 441-7070 Lincoln and Lancaster County (800) 247-0938 Toll-free in Nebraska (402) 441-7081TDD (402) 441-7160 Fax

> First Service Counselors are available Monday, Tuesday, Thursday, & Friday 9:00 a.m. - 4:00 p.m. and Wednesday 12:30 p.m. - 4:00 p.m.

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#### Who Will Pay for In-Home Services?

Medicare - Medicare pays the full cost of medically-necessary home health visits that meet specific criteria by a Medicare approved home health agency. A home health agency is a public or private agency that provides skilled nursing care, physical therapy, speech therapy, and other therapeutic services in the patient's home. These services are usually provided on a periodic basis by a visiting nurse and/or home health aide. Some services may require you to be confined to your home and be under a physician's care. Check with your home health agency regarding Medicare coverage.

Medicare Hospice Care - Medicare pays for hospice care for terminally ill beneficiaries who choose to receive hospice care rather than regular Medicare benefits for management of their illness. Under Medicare, hospice is primarily a program of care generally provided in the patient's home by a Medicare-approved hospice provider. The focus is on care and not cure. Hospice services covered under Medicare Part A include: physician, nursing care, medical appliances and supplies, drugs (for pain and symptom relief), medical social services, physical and occupational therapy, speech/language, pathology services, dietary and other counseling. Ask your hospice care provider about Medicare coverage.

#### **Department of Health and Human Services**

Lincoln/Lancaster District 1050 'N' Street, Suite 250, Lincoln, NE 68508 www.hhs.state.ne.us

(402) 471-7000

These programs have income and resource limits.

Block Grant Program - This program is designed to provide assistance to older adults and disabled people to help them remain independent in their homes. A person must be 60 years old or disabled to be eligible. Income may be up to \$888 per month. A couple may have up to \$995 per month to qualify. Services paid may include transportation, meals-on-wheels, adult day care, congregate meals, and chore (light housekeeping, grocery shopping, laundry, and meal preparation.)

Disabled Persons and Family Support Program - This program is designed to help families keep a disabled family member at home or to allow a disabled adult to live independently. Persons 60 years or disabled may qualify if income is less than \$1,364 per month. A couple may have up to \$1,784 per month. The program may authorize payment for disability related expenses such as architectural home modification to remove barriers, attendant care, home health care, housekeeping, special equipment, respite care, and transportation. To apply call: (402) 471-9310 (Lincoln) or 1-800-358-8802.

**Medicaid -** Medicaid is a State program that assists in the payment of medical expenses for eligible persons. Individuals who are 65 and older, blind, or disabled. Services provided are for personal care, or nursing care. Income and resources must be below the medical assistance guidelines: \$817 per month for individual and a couple may have up to \$1,101 per month.

☼ Medicaid Waiver - Waiver allows Medicaid recipients with significant health problems funds to purchase the following services that are not usually considered "medical", i.e. chore services: housekeeping, meal preparation, shopping, escort and supervision, adult day care, respite care, independent skills management and transportation. There is a maximum payment for services per individual per month.

"O" Indicates that a program is certified to accept payments from the Medicaid Waiver program for services provided to a qualified client.

#### **Respite Funding Resources**

These **funding programs** provide financial assistance to care givers living with persons who need or require continuous care and/or supervision and require respite care and have a care giver.

#### **Alzheimer's Association of the Great Plains**

www.alzgreatplains.org (402) 420-2540 or (888) 487-2585 (For persons diagnosed with Alzheimer's or related dementia.) This program has limited financial assistance for care givers living with persons diagnosed with Alzheimer's disease or related disorders.

### **Disabled Persons and Family Support Program** See page 5.

#### Medicaid Waiver

See page 5.

#### **Nebraska Respite Network - Southeast Service Area**

1432 'N' Street, Lincoln, NE 68508 (402) 434-3494, Ext. 131

Coordinates respite resources that includes information and referral for families.

#### Respite Subsidy Program Across the Lifespan

Department of Health & Human Services (402) 471-1689 or (800) 358-8802

This is an income-restricted program. If eligible, the program will provide a subsidy of up to \$125 per month for a limited time.

#### Supportive Services Program

See page 7.

#### **Other Programs Available**

# Lincoln Area Agency on Aging - *LIFE*Supportive Services Program - In Lancaster County 1005 'O' Street, Suite 300, Lincoln, NE 68508 (402) 441-7070

The Supportive Services Program financially subsidizes personal care, housekeeping, and adult day care for persons who are 60 years of age or over, don't qualify for Block Grant or Medicaid Waiver, and have an income less than \$2,250.00 per month. If you are interested please tell the service provider that you would like to apply for the Lincoln Area Agency on Aging subsidy when requesting services. This subsidy is available on a limited basis and you may be on a waiting list. You may be able to receive the services you need at a reduced price through the agencies marked with a "\sim\".

## Rudge Support Services (Lancaster County only) (402) 486-8520

This program is funded by the Rudge Memorial Trust Fund of Tabitha. Its purpose is to provide in-home support for individuals who need assistance to continue living independently in their own homes. Services include: homemaking, personal care, and heavy cleaning. All fees are assessed on a sliding fee scale based upon monthly income and ability to pay.

#### **Adult Day Service**

Adult Day Service provides care and supervision in a protective setting for disabled or older dependent adults living in the community during some portion of a twenty-four hour day.

Services may include: social, recreational and therapeutic activities, snacks and noon meal, medication administration, personal care, and transportation.

Programs and services will vary with each provider and some restrictions may apply for admission.

Low income persons may be eligible for Medicaid Waiver, Block Grant, or the Supportive Services program as a payment source.

#### **②** Easterday Adult Day Structure Program

6130 Adams

Lincoln, NE 68507 ..... (402) 441-7901

Independence House I

1740 Superior St. Lincoln, NE 68521 483-7830 Independence House II 4610 Mandarin Circle Lincoln, NE 68516

488-2754

**Additional Note:** Independence House takes only persons with Alzheimers or related dementia.

#### **②** Inter-Generational Adult Day Services

47th & 'J' Streets (Located on corner)

Lincoln, NE 68510

Additional Note: The Tabitha Inter-Generational Center program meets the needs of both children and seniors through planned and spontaneous interaction in a specially designed building, where the older adults and children each have their own wing.

#### **②** Saint Anthony's Adult Day Services

5401 South Street (Madonna Rehabilitation Hospital)

Lincoln, NE 68506

www.madonna.org ...... (402) 483-9571

**Additional Note:** Saint Anthony's takes only persons who have Alzheimers or related dementia.

#### Waverly Care Center

11041 N. 137<sup>th</sup> St.

Waverly, NE 68462 ..... (402) 786-2626

#### **Respite Care Programs**

Respite care offers brief, temporary periods of relief or rest for the family members, guardians or other people who are regular caretakers. This service can be offered in the private home or in a facility for various hours during the day or several days of the week.

**In-Home Respite Care** can be provided by any home health care agency and non medical home care agency (See list on page 11.)

**Volunteer Respite Care** consists of senior volunteers trained to provide companionship and supervision for elderly or disabled people for a few hours per week while the regular care giver takes a break for personal or business reasons. *There is no charge for using these respite programs.* 

#### **Project H.E.L.P.** (Homebound Elders Linked with Peers)

Lincoln Area Agency on Aging (LAAA) 1005 'O' Street, Lincoln, NE 68508 www.lincoln.ne.gov/city/mayor/aging (402) 441-7026

#### **Senior Companion Program**

Lincoln Area Agency on Aging/Lincoln Information For Elderly (LIFE)

1005 'O' Street, Lincoln, NE 68508 www.lincoln.ne.gov/city/mayor/aging (402) 441-7071 or 1-800-247-0938

**Facility Respite** is provided by any Assisted Living or Long Term Care facility that has agreed to provide temporary care for persons who are not able to be left alone for long periods of time. The following Assisted Living and Long Term Care facilities have agreed to provide respite care within their facilities. Call for admission details.

#### The Ambassador Lincoln

4405 Normal Blvd., Lincoln, NE 68506 (402) 488-2355

© Eastmont Towers "Seasons" 6315 'O' Street, Lincoln, NE 68510		
www.eastmonttowers.com	(402) 489-6591	
<b>⊘</b> Gramercy Hill 6800 'A' Street, Lincoln, NE 68510 www.gramercyhill.com	(402) 483-1010	
<ul> <li>♣ Haven Manor Facilities</li> <li>4800 S. 48<sup>th</sup> and 4900 S. 48<sup>th</sup></li> <li>6330 Platte Ave., Lincoln, NE 68510</li> <li><u>www.havenmanor.com</u></li> </ul>	(402) 434-2680	
Independence House I 1740 Superior Street Lincoln, NE 68521 (402) 483-7830	Independence House II 4610 Mandarin Circle Lincoln, NE 68516 (402) 488-2754	
<b>Orchard Park</b> 3110 S. 48 <sup>th</sup> , Lincoln, NE 68506	(402) 488-8191	
<b>☼ The Waterford at Williamsburg</b> 3940 Pine Lake Road, Lincoln, NE 68516  www.thewaterford.net		
<b>♥ Windcrest on Van Dorn</b> 7208 Van Dorn Street, Lincoln, NE 68506(402) 486-0011		
Low income persons may be eligible for financial assistance through Medicaid Waiver or Supportive Services.		

#### **Home Health Care Registry/Referral**

#### **Care Consultants for the Aging (CCA)**

4535 Normal Blvd., Suite 275, Lincoln, NE 68506 (402) 488-3771

CCA is a registry/referral service that assists families in hiring their own home care givers. The registry consists of companions, bath aides, home health aides, certified nursing assistants and nurses. Past employment, licensing, and criminal history checks are performed on all care givers. Clients may interview and select care givers. Payment is made on a private-pay basis.

#### **Community Home Health Care & Hospice Care**

Home Health Care providers make necessary medical and personal care available to elderly, disabled, ill or convalescing individuals in their own homes. These agencies can employ the full spectrum of care that includes RNs, LPNs, CNAs, home health aids, and contract with Physical, Occupational and Speech Therapists to provide other skilled treatment as ordered by a physician. An initial assessment is done in the home to determine the type of care needed. Some charge a fee for the assessment. Services may include activities of daily living such as bathing, wound care, medication setup and reminders, as well as, companionship, respite care, housekeeping, laundry, meal preparation, incidental transportation or escort to doctor appointments or shopping. Each agency has a minimum of hours required for service. Be sure to ask before hiring. Please check with the agency regarding the type of payment that is accepted. Some only accept private pay; others will bill private insurance, and accept Medicare, Medicaid or Medicaid Waiver as payment. Check with the agency regarding background checks, bonding, insurance and tax coverage of their employees.

#### **Medical Home Health Care**

Arcadia Health Care
3130 'O' St, Suite D, Lincoln, NE 68510
www.arcadiaresourcesinc.com (402) 435-5533
<b>⇔</b> BryanLGH Home Health Care 4645 Normal Blvd., Suite 200, Lincoln, NE 68506 www.bryanlgh.org
<b>©</b> Comfort Keepers
145 S. 56 <sup>th</sup> St., Suite A, Lincoln, NE 68510
<u>www.comfortkeepers.com</u> (402)484-5177
Elite Professional Home Care Agency
630 N. Cotner, Suite 103, Lincoln, NE 68505 (402) 464-2422 or 1-888-902-2422
(402) 404-2422 01 1-000-902-2422
FirstCare Home Health
3901 Normal Blvd., Suite 102 Lincoln, NE 68506
(402) 435-1122
<b>©</b> Gentiva Health Services
8055 'O' St, #111, Lincoln, NE 68510
<u>www.gentiva.com</u> (402) 434-8081
<u>www.gomiva.som</u> (102) 101 0001
<b>♀</b> ⊚ Interim HealthCare
6040 S. 58th St., Suite A, Lincoln, NE 68516
<u>www.interimhealthcare.com</u> (402) 421-7920 or 1-888-349-2168
Intrepid USA Healthcare Services
7501 'O' St., Suite 10, Lincoln, NE 68510
(402) 483-2032 or 1-800 687-6908.
Maxim Healthcare Services
9239 W. Center Road, Suite 223, Omaha, NE 68124
<u>www.maxhealth.com</u> (402) 399-8888 or (866) 894-4567

#### Saint Elizabeth Home Care Services

245 S. 84<sup>th</sup> St. Suite 111, Lincoln, NE 68510 <a href="https://www.saintelizabethonline.com">www.saintelizabethonline.com</a> . . . . . . . . . . . . . . . (402) 219-7043 Additional Services: Private Duty nursing and home medical equipment.

#### Tabitha Health Care Services

A hot noon meal is delivered to individuals who are homebound or disabled. Meals are delivered seven days a week for a fee.

#### Vital Services Inc., H.H.C.

2915 N. 38<sup>th</sup> St, Lincoln, NE 68504 ..... (402) 464-5777

#### **Non-Medical Home Care**

Non- Medical Home Care has home health aides, but does not do hands-on care. Instead they do light housekeeping, laundry, companionship, respite care, meal preparation, medication reminders, errands, escort and transportation services. Each agency has a minimum of hours required for service. Be sure to ask before hiring.

Please check with the agency regarding the type of payment that is accepted. Some only accept private pay; others will bill private insurance, or accept Medicaid Waiver as payment. Check with the agency regarding the initial assessment and if a fee is charged. Also inquire about background checks, bonding, insurance and tax coverage for their employees.

#### Comfort Keepers

#### Guardian Angels

#### Home Instead Senior Care

5930 S 58<sup>th</sup> St, Suite '0', Lincoln, NE 68516 www.homeinstead.com . . . . . . . . . . . . . . . . . . (402) 423-8119

#### **☼** Kind Hearts (Elderly Care at Home)

125 N. Washington St., Papillion, NE 68046 www.kindheartsathome.com . . . . . . . . . . . . . (402) 339-7727

#### **Hospice Care & Inpatient Facilities**

**Hospice Care** provides a full range of palliative and supportive services for terminally-ill people who are in the final stages of their illnesses, and for their families. Services may include medical care, pain and symptom management, home nurse visitation, case management, counseling and bereavement services for the patient and family members.

#### **AseraCare Hospice**

1600 South 70th St., Suite 201, Lincoln, NE 68506 <u>www.aseracare.com</u> (402) 488-1363 or 1-800 826-3841

#### HoriSun Hospice

249 Cherry Hill Blvd., #1, Lincoln, NE 68510 www.horisunhospice.com (402) 484-6444 or 1-877-412-1181

#### Nebraska Hospice & Palliative Care Association

4720 Randolph, Bethel Building, Lincoln, NE 68510 <a href="https://www.NebraskaHospice.org">www.NebraskaHospice.org</a> (402) 477-7043 or (402) 484-6444

#### Saint Elizabeth Hospice Care

245 S. 84<sup>th</sup> St., Lincoln, NE 68510

www.saintelizabethonline.com ..... (402) 219-7043

#### **Hospice of Tabitha**

4720 Randolph St, Lincoln, NE 68510

www.tabitha.org . . . . . . . . . . . . . . . . . . (402) 486-8520

#### **Hospice In-Patient Facilities**

#### The Monarch

4201 S. 78<sup>th</sup> Street Lincoln, NE 68506 (402) 327-0111 www.eastmonttowers.com

#### **Maseman Hospice Unit**

(Hospice of Tabitha) 4720 Randolph Street Lincoln, NE 68510 (402) 486-8520 www.tabitha.org

#### **Emergency Response Systems**

The personal emergency response systems (ERS) are designed to help elderly or disabled people to live independently in their homes, providing them immediate access to emergency help at any time. Using a standard home telephone and easy-to-use custom designed equipment, *ERS* subscribers can call for emergency assistance from anywhere in their home or by merely pressing a button. There is a fee for this service. Some will charge installation and removal charges.

When you inquire about *Lincoln Premier Lifeline*, a *LIFE* counselor will contact you to arrange a personal home visit to demonstrate the unit and answer any questions. In addition, the LIFE counselor will be able to help you easily obtain and use other community services.

#### **BryanLGH Home Medical Services**

Voice Care ERS

BryanLGH Medical Center East

1600 S. 48 St., Lincoln, NE 68506 . . . . . . . . . (402) 481-3888

#### **Comfort Keepers**

Healthwatch ERS

145 S 56<sup>th</sup> St., Suite A, Lincoln, NE 68510

www.comfortkeepers.com ..... (402) 484-5177

**②** Lincoln's Premier Lifeline Program - (A joint program of

LAAA and St. Elizabeth Regional Medical Center)

Lincoln Information For the Elderly (LIFE)

1005 'O' St., Suite 300, Lincoln, NE 68508

www.lincoln.ne.gov/city/mayor/aging ..... (402) 441-7070

#### **Response Link of the Midlands**

PO Box 390442, Omaha, NE 68139

www.responselink.com . . . . . . . . . . . . . . . . (402) 740-0650 or

1-800 894-1428

#### **Telephone Reassurance**

#### **TELECARE**

Lincoln Area Agency on Aging/Volunteer Services Division 1005 '0' St., Lincoln, NE 68508

www.lincoln.ne.gov/city/mayor/aging ..... (402) 441-7070

TELECARE is a program that gives a person living alone or disabled the security of knowing that someone will be calling at least once a day. This call, in addition to checking on the person's physical condition, becomes a friendly visit, and also a reminder to take necessary medications. If the client does not answer the call at the appointed time, an emergency plan goes into effect to provide assistance, if needed. *There is no cost for this service*.

#### **Further Assistance?**

# Do you have additional questions or concerns? Do you need assistance?

#### Please call us at 441-7070!

LIFE is a publicly-funded human service organization that specializes in aging, elder care, and retirement concerns. We serve older people, families, and the public.

LIFE welcomes opportunities to answer questions about the Lincoln Area Agency on Aging and benefits. We can help you select and arrange services. Our specially trained counselors can discuss personal circumstances and share over 25 years of experience.

Lincoln Area Agency on Aging 1005 '0' St., Suite 300, Lincoln, NE 68508 (402) 441-7070 or 1-(800) 402-247-0938



- ▲ This booklet, issued to inform, not to advise, has been prepared and published by the Lincoln Area Agency on Aging LIFE.
- ▲ It is distributed to help you obtain useful information regarding available community services.
- ▲ This is not an inclusive list of providers and the information is subject to change following publication

E-mail: <u>life@lincoln.ne.gov.</u>

Web page: www.lincoln.ne.gov/city/mayor/aging

Enter the key word: AGING